

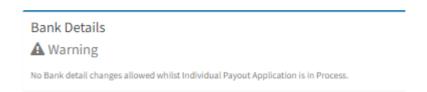
## 15 September 2023

## Circular to all Employers in the Road Freight & Logistics Industry

## Re: Update Relating to The Online E-Business Portal

This is a notification to all Road Freight and Logistics Industry employers of the following update related to the Online E-Business Portal:

- Employers will not be allowed to update banking details if there is an active/unsubmitted pay-outs application or an application already in process.
- If the employer wishes to amend banking details, active/unsubmitted applications will have to be deleted and created again with the correct banking details.
- Once an application is submitted, a request for cancellation must be submitted to your Regional Funds Administration Department.
- The below error message will reflect should you try to change banking details for an application still in process/active and unsubmitted:



We have now also included a date and time stamp for submitted applications.



For further queries or assistance please do not hesitate to contact the E-Business Section by using the below contact details:

Luigi Wilson

luigi.wilson@nbcrfi.co.za

E-Business Assistant

Leroy Seshabela

leroy.seshabela@nbcrfi.co.za

E-Business Assistant

Nomsa Msane

nomsa.msane@nbcrfi.co.za

Yours Faithfully

National Secretary

(This document has been sent electronically and is therefore not signed)

E-Business Manager